

JOSEPH RODRIGUES
State Long-Term Care Ombudsman
Office of the State Long-Term Care Ombudsman
California Department of Aging
1300 National Drive, Suite 200
Sacramento, California 95834
Telephone: (916)419-7510
Facsimile: (916)928-2503

**UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF CALIFORNIA
FRESNO DIVISION**

In re:)	Case No. 16-10015-A-9
)	
)	Chapter 9
Southern Inyo Healthcare District)	
)	SEVENTH REPORT OF THE
)	PATIENT CARE OMBUDSMAN
)	
)	
Debtor.)	(No Hearing Required)

Pursuant to the order directing the appointment of a Patient Care Ombudsman entered by this court on February 17, 2016, Tracy Hope Davis, the United States Trustee, duly appointed Joseph Rodrigues, the California State Long-Term Care Ombudsman, as the Patient Care Ombudsman in this case.

In compliance with the notice of appointment, the Patient Care Ombudsman is submitting his seventh 60-day report, covering the period of February 1 to March 28, 2017.

March 28, 2017

Respectfully submitted,

/s/Joseph Rodrigues

Joseph Rodrigues
State Long-Term Care Ombudsman

SEVENTH REPORT OF THE PATIENT CARE OMBUDSMAN

Eastern Sierra Area Agency on Aging is the designated Long-Term Care (LTC) Ombudsman Program for Inyo and Mono Counties and is the local representative of the Office of the State LTC Ombudsman. As mandated by the federal Older Americans Act (42 U.S.C. 3058g), LTC Ombudsman representatives identify, investigate and resolve complaints that are made by, or on behalf of residents of LTC facilities that relate to action, inaction or decisions that may adversely affect the health, safety, welfare or rights of residents. Paulette Erwin is the local Ombudsman representative assigned to this facility.

Southern Inyo Hospital District is located at 501 E. Locust Street, Lone Pine, California. The California Department of Public Health (CDPH), Licensing and Certification Division, licenses this facility as a Skilled Nursing Facility (SNF). SNFs provide housing, meals, medical care, personal care, social services, and social activities to people who have physical or behavioral conditions that prevent them from living alone.

The following information describes the number of visits made to the facility (complaint and non-complaint related), observations about privacy, food, the general status of the residents, any

1 complaints made by or on behalf of residents to the LTC Ombudsman
2 Program, and any changes in the census of the facility.
3

4
5 The licensed capacity of the facility is 33, with a current
6 occupancy of 25. There is no noted significant change in resident
7 mix, such as the admission of different client groups, younger
8 residents, etc. Chief Nursing Officer, Colleen Wilson, reports they
9 are actively recruiting for a new director of nursing to meet the
10 nursing services requirements. The facility has hired Jayneann
11 Hinek as the Director of Staff Development and Sharonda Brown as the
12 Associate Administrator. Retaining qualified licensed personnel
13 continues to be a challenge.
14

15
16 The local Ombudsman Program has not received any concerns
17 involving vendors, utilities, or external support factors that may
18 impact resident care.
19

20 The local Ombudsman Program has conducted three facility visits
21 during this reporting period unrelated to a complaint. During each
22 visit, the Ombudsman representative observed the facility appeared
23 to be clean with no overwhelming odors. The temperature in the
24 facility was comfortable for residents. Residents appeared clean
25 and were appropriately dressed for the time of year and day. Menus
26 and Activity Calendars were posted and residents reported being
27
28

1 satisfied with their choices. During each visit the Ombudsman
2 representative observed facility staff assisting residents with
3 activities of daily living and several residents participating in
4 activities.
5

6
7 The local Ombudsman Program received a total of one case and
8 one complaint. The complaint during this reporting period was a
9 complaint related to a resident's right to make health care
10 decisions. The Ombudsman representative met with the resident,
11 resident's family and facility staff to discuss the resident's right
12 to execute an advance health care directive. Ms. Erwin explained
13 the role of the Ombudsman representative as a witness to the advance
14 care directive and the resident's right to have make future medical
15 decisions. The resident expressed his wishes and agents were
16 provided copies of the advance health care directive.
17

18
19 The Patient Care Ombudsman has no recommendations for the court
20 at this time.
21

22
23 March 28, 2017

/s/Joseph Rodrigues
Joseph Rodrigues
State Long-Term Care Ombudsman